

Project Details: NAeG/14-15/00089

Project id -	NAeG/14-15/00089
Name of The Project	SHREE MAHAKALESHWAR TEMPLE MANAGEMENT SYSTEM - A TEMPLE RESOURCE MANAGENT (SMTMS - TRM)
Category of Award Applying for	Best District level initiative in citizen-centric service delivery through ICT
Date of Launch	14-01-2013
Summary/Objective of the project	<p>As per our religious belief DARSHAN of our God Goddess gives Spiritual Satisfaction and moral strength to the devotees Our Objective of SMTMS -TRM is to facilitate Mahakal Darshan (one of the 12 Jyotirlings) with ease to all devotees within temple premises as well as beyond geographical boundaries of the temple. Also its stakeholders manage the resources optimally with effective manner. Overview: Ujjain is a small city and popular holy pilgrimage place where Mahakaleshwar (one of the 12 Jyotirlings) is situated Compared to its area and population the city gets approx. 10000 No. of pilgrims per day and its floating population ups and downs drastically from 10,000 to 3,00,000 there are many more who are unable to reach this holy city but still wish to have Mahakal Darshan the pilgrim population goes upto 5,00,000 Nos. per day during MahaKumbh which is held every 12 years Hosting such a huge pilgrim visitors in a small city within short time span has been a big challenge for this small city SMTMS-TRM was conceptualized with an objective to facilitate the existing volume of visitors and tourists/pilgrims in a secure, easy, reliable, transparent and accountable manner another major objective was to get an estimation of expected visitors during any span of time this facilitates both administration (planning for crowd control/security/ law and order/Hygiene/Food/Lodging-Boarding etc.) and citizen alike SMTMS-TRM has a feature to do advanced booking of visitors depending on its capacity to handle the volume Beyond this capacity the potential pilgrim/visitor knows that city is already holding specific volume and so he/she should preplan/re-plan his/her schedule Besides this advanced booking the devotees worldwide specially those who are settled abroad feel and experience live darshan via Web casting from actual temple site on 24X7 basis SMTMS-TRM has been established as an international tool for devotees to have LIVE MAHAKAAL DARSHAN</p> <p>SMTMS for the citizen In a nutshell: Temple Resources and its status easy re-configuration and updation whenever Temple Resources are expanded Opening Temple Resources for public use Advanced Booking for Darshan Accesibility anywhere / anytime even a pilgrim in the temple premises can access all desired services if he/she chooses not to visit the temple kiosk window this has been a welcome facility for most foreigner/NRI pilgrims who have language problem talking to kiosk facilitators Well defined/well established and tightly bound Darshan Mechanism Separate Management for Bhasma Aarti owing to limited capacity inside in a transparent and accountable way Accommodation management via Dharamshala owned by Temple Tracking a visitor identity by capturing photo as well as his / her photo identity card by Administration for security / law and order purpose Tracking a visitor valuables / luggages keeping in the clock rooms by capturing photo for security purpose Security via network of CCTV in the Temple premises Transparency in accounting of funds / valuables / kinds received through donations Transparency and Accountability in allocation of resources Elimination of agents thereby protecting the citizen from frauds Managing different categories of donations the details of the donation available on the portal. SMS acknowledged service for each citizen request Barcoded Receipt Management System which is easily verifiable SMTMS for the Administration to facilitate the citizen in a nutshell- - Clarity of Roles and responsibilities done through system re-engineering which otherwise was loosely defined. - Asset Management owned by Temple Management. - Process flow of asset and fund management has been tightly defined each step of the process like opening bhet peti is logged and can be checked in future also. - A good planning tool where administration can analyze and forecast requirements, read feedbacks</p>
Beneficiary of the project	
Details of Project Head	
Name	BM Sharma
Designation	Chairman of SMTMC and Collector Ujjain
Gender	Male
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Details of team members, if any, other than Project Head:-	
Name(1st team member)	Jayant Joshi
Designation(1st team member)	Administrative Officer and Joint Collector
Name(2nd team member)	Dharmendra Singh Yadav
Designation(2nd team member)	DIO NIC and IT Incharge
Name(3rd team member)	
Designation(3rd team member)	
Name(4th team member)	
Designation(4th team member)	
Name(5th team member)	
Designation(5th team member)	
Name(6th team member)	
Designation(6th team member)	
Supporting documents:-	Award Specific Form Self Certification by the Project Head